



**Survey Name:** Winter 2009 Police Survey

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Below are the results of the recent Argyle Police Department customer satisfaction survey. We want to thank all those who took the time to give their input. We have already planned changes in significant areas you brought to our attention.

Below the charts are the individual comments for each question.

**How long have you lived in the Town of Argyle?**

Answer	0%	100%	Number of Response(s)	Response Ratio
Less than 1 year			5	6.3 %
1 year to less than 5 years			22	27.8 %
5 years or more			46	58.2 %
I do not live in Argyle			6	7.5 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>79</b>	<b>100%</b>





**How often have you contacted the Police?**

1 = Never, 2 = Weekly, 3 = Monthly, 4 = Yearly

Answer	1	2	3	4	Number of Response(s)	Rating Score*
Reported a crime that happened to you or your family					75	1.6
Witnessed a crime that happened to someone else					73	1.2
Stopped by the police for a traffic violation					73	1.5
Reported suspicious behavior					74	2.0
Thought about calling the police but did not					70	1.7





\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Do you feel safe in your home?

Answer	0%	100%	Number of Response(s)	Response Ratio
Never			1	1.2 %
Some of the time			0	0.0 %
Most of the time			33	41.7 %
Always			44	55.6 %
No Response(s)			1	1.2 %
<b>Totals</b>			<b>79</b>	<b>100%</b>















Do you feel safe in your neighborhood?

Please enter your neighborhood in the comments.

Answer	0%	100%	Number of Response(s)	Response Ratio
Never			1	1.2 %
Some of the time			0	0.0 %
Most of the time			39	49.3 %
Always			38	48.1 %
No Response(s)			1	1.2 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

How serious do you feel the following problems are?

1 = Not at all, 2 = A small problem, 3 = Similar to other towns, 4 = A serious problem, 5 = Out of control







Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Criminal Mischief						77	2.4
Thefts from residences						76	2.3
Thefts from vehicles						76	2.2
Drugs						76	2.7
Alcohol abuse						75	2.7
Crimes against persons						75	2.1
Traffic						77	2.6

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

### How do you interface with the police?






Answer	0%	100%	Number of Response(s)	Response Ratio
Phone the police requesting they come to your home or business			22	27.8 %
Online via the town website			9	11.3 %
Walk-in to the police department			10	12.6 %
See an officer on the street			20	25.3 %
Other			16	20.2 %
No Response(s)			2	2.5 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

### How would you rate your overall level of satisfaction with the Argyle Police Department?

Answer	0%	100%	Number of Response(s)	Response Ratio
Highly satisfied			59	74.6 %
Somewhat satisfied			10	12.6 %
Neutral			7	8.8 %
Somewhat dissatisfied			2	2.5 %
Highly dissatisfied			0	0.0 %
No Response(s)			1	1.2 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

### How does the Argyle Police Department rate on the following?

1 = Well Below Average, 2 = Below Average, 3 = Average, 4 = Above Average, 5 = Well Above Average

Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Customer service						72	4.1
Timeliness of responding						68	4.1
Professionalism						72	4.2
Quality of service						70	4.2
Understanding of your needs						70	4.1

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

How does the Argyle Police Department rate in comparison to other police departments you have come in contact with?

Answer	0%	100%	Number of Response(s)	Response Ratio
Much higher			26	32.9 %
Somewhat higher			28	35.4 %
Same			10	12.6 %
Somewhat lower			2	2.5 %
Much lower			1	1.2 %
Not sure			10	12.6 %
No Response(s)			2	2.5 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

Have you ever recommended others contact the Argyle Police Department?

Answer	0%	100%	Number of Response(s)	Response Ratio
No, never recommended			40	50.6 %
Have recommended once or twice			28	35.4 %
Have recommended several times			9	11.3 %
No Response(s)			2	2.5 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

What single issue should we improve on?

44 Response(s)





What single issue is the Argyle Police Department best at?

46 Response(s)








Do you have any suggestions for improvement?

26 Response(s)

What is your gender?

Answer	0%	100%	Number of Response(s)	Response Ratio
Male			27	34.1 %
Female			49	62.0 %
Prefer not to answer			2	2.5 %
No Response(s)			1	1.2 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

What is your age?

Answer	0%	100%	Number of Response(s)	Response Ratio
Younger than 18			0	0.0 %
18 - 24			0	0.0 %
25 - 34			3	3.7 %
35 - 44			15	18.9 %
45 - 54			30	37.9 %
55 - 64			21	26.5 %
65 or older			7	8.8 %
Prefer not to answer			1	1.2 %
No Response(s)			2	2.5 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

What best describes your employment status?

Answer	0%	100%	Number of Response(s)	Response Ratio
Employed full-time			34	43.0 %
Employed part-time			5	6.3 %
Self-employed			11	13.9 %
Unemployed, looking for work			1	1.2 %
Unemployed, not looking for work			0	0.0 %
Student			0	0.0 %
Retired			14	17.7 %
Homemaker			12	15.1 %
Military			0	0.0 %
Operate a home based business			1	1.2 %
Prefer not to answer			0	0.0 %
Other			0	0.0 %
No Response(s)			1	1.2 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

Which of the following categories best describes your annual income?

Answer	0%	100%	Number of Response(s)	Response Ratio
Under \$15,000			0	0.0 %
\$15,000 - \$29,999			2	2.5 %
\$30,000 - \$44,999			2	2.5 %
\$45,000 - \$59,999			3	3.7 %
\$60,000 - \$74,999			6	7.5 %
\$75,000 - \$89,999			3	3.7 %
\$90,000 or more			35	44.3 %
Prefer not to answer			24	30.3 %
No Response(s)			4	5.0 %
<b>Totals</b>			<b>79</b>	<b>100%</b>

### 3 Do you feel safe in your home?

- Vehicles that slow down as they are passing our house make us leary.
- I am always on alert
- Although we live outside of the actual town limits of Argyle and have heard many different things about Argyle police not helping those who are just outside the city line, I have not witnessed it myself. I think y'all do a great job with our town and it's citizens. I would not hesitate one second to call on you.
- Felt safer a few years ago, before the builders found the Argyle area.
- Growth to our area brings greater potential for crime; more patrols would be helpful.
- I've contacted the police regarding other things besides those listed in #2...such as my alarm monitoring permit, Craig's List Protocol/Safety, etc.
- There have been occasions where I worried, when a suspect was on the run in the area, but most of the time I feel very safe. Thanks!
- Almost always use the vacation close patrol service provided by APD
- Construction workers and Gas well workers worry us
- Don't reside in Argyle but have a business here.
- see below
- There is a horse stable business running next door to me and I don't feel safe because of all of the unknown traffic coming in and out of the neighborhood at all hours of the day and night. I never know who belongs to the stable or not. They have no regulated hours of business.
- have used our neighborhood check while on vacation and observed you doing other neighbors - this is very comforting. I also appreciate seeing officers slow and look when they see suspicious vehicles or activity. Above question(#2) is deceptive - I have been stopped twice and reported a crime twice - in 18 years - so early doesn't really mean anything.
- 3 yrs ago stranger came down my driveway chased by police. It was like an episode of cops in my front driveway complete with stereotypical crack head girlfriend and pit bull puppy!!
- Somewhere between always and most
- Have an alarm system and fire-arms in the house. No kids or teenagers in the home, few visitors.
- It concerns me that the block where I live has several crime report alerts posted to the 300 block of Creekside Trail.
- I love our small town of Argyle. I feel safe and that it is a safe place to raise my daughter.
- neighbor's home burglarized a few months ago
- Yes, mainly due to the visibility of the police department
- In my place of business.
- I feel very safe in our home.

## 4 Do you feel safe in your neighborhood? Please enter your neighborhood in the comments.

- Harpole Rd. west of Gibbons
- Settler's Point
- There have been burglaries in the neighborhood - a neighbor across the streets wheels were stolen off his truck in the middle of the night. And an air conditioner was almost stolen in broad daylight.
- Brush Creek Road, Denton County
- Settler's Point
- Not in a neighborhood. Live directly off of FM 1830
- Hickory Ridge area
- Indian Trail
- ditto the above. Country Club estates
- Gibbons Rd South
- Country Lakes--through Dec 08
- The Settlement
- Pecan Acres
- Johnson Acres is an older neighborhood whose residents still watch out for each other.
- Whispering Trails
- Sky line Estates  
Frequent patrols and quick response to calls.
- Whispering Trl.
- same as above
- I walk in the evenings and on weekends. I don't feel very safe due to the speed of the drivers in my neighborhood. This has always been a problem on Forest Trail, but now it's worse.
- Our rural setting is difficult to access by casual means, although I was followed home once several years ago. It is rare that strangers ever venture into our area. We have a tight knit neighborhood and we look out for each other. Our only problem is stray dogs.
- Due to these crazy times...I never feel completely safe. So..that doesn't mean 'always' but most of the time.
- We live in Settler's Point neighborhood.
- We keep our small gates locked, so that no one will let our dogs out. We have yappy dogs and like the warnings they provide. We live between 900 and 100 on Stonecrest Rd. The policeman will use our drive or the neighbours to watch for speeders and this also is fine with us. I am a visual person, and always note colors of parked on the road, vehicles or people I see that are out of place.
- country lakes

- same as above
- When I first moved here we had quite a bit of neighborhood crime (most of it from behind our neighborhood) but very little currently.
- Same as above
- I live on the corner of FM 407 & Gibbons Rd. The highway is the only reason I have reservations about being secure in the evenings.
- rolling acres
- Used to be always until I saw reports of beaking and entering and other goings ons in our area. Seemed safer 10 years ago before high-school age teens were running around.
- I don't have an alarm. I would use one if this house was wired. I do carry a pepper spray when I am out alone on the walking trails.
- I am totally comfortable in my neighborhood and feel my daughter is too.
- Gibbons and Seals
- Six Oaks off Harpole
- I live on Old Justin Rd. I receive a daily email from Crime Reports. Each month there seems to be some type of problem on Red Bud St. I also noted that there are more reports in Country Lakes which is just a mile from our neighborhood
- Surrey lane street--neighbor had a prowler in their back yard about 6 months ago that is all I am aware of
- I enjoy seeing the officers on patrol especially in our neighborhood.
- Just off StoneCrest and Shenandoah
- The traffic speeds on country club road are excessive at most times of the day and nite. I do see this area being monitored on occasion; however in the evening around 6-7, traffic is fast up and down the road. I have had several pets involved in accidents over the many years and walk daily around the elementary school only to continue to see excessive speeding.

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## 5 How serious do you feel the following problems are?

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### Criminal Mischief

Thefts from residences

Thefts from vehicles

Drugs

Alcohol abuse

Crimes against persons

Traffic

- I think that crimes of opportunity are being committed. they seem planned out and specific valuable items are targeted.
- I really do not know!
- I have no experience relative to the first 6 items
- Just keep on patrolling 377 and 407. Too often I have people tailgating me along 377 coming through town before my turn off onto my street. And I pass right in front of the police station.
- Argyle still seems to be safer with less crime than other towns in the area, but as we grow our problems are probably going to grow also.
- Teenage drinking is a problem, and there are many families that facilitate this drinking by allowing it in their homes. I am frustrated with how little the police can do when alerted to a party that is going to have under-age drinking.
- Drug and alcohol problems are rated high due to my senior daughters discussing her school with me/ Argyle High
- I have no experience in the past year to accurately answer this question nor have I heard of any problems in Johnson Acres.
- With the affluence of our community it's hard to believe that drugs are not a growing problem.  
As long as TXDOT controls 377 and 407 we will have a problem.  
Portions of the proposed land use plan will only make traffic worse.
- Stop signs seem to be suggestions.
- Young kids (teenagers) ringing doorbells late at night, Partying with loud music, Roaming neighborhoods late  
Large Trucks on French Town RD
- Posted speeds on several major back roads is too low, offering too many opportunities for locals to unintentionally speed. As our area grows, traffic control will be more of an issue.
- Speed limit should remain at 40 IN TOWN on #377. I hate to see folks pulling out of the Post Office, dodging the oncoming traffic travelling at 50MPH and usually faster.. Everything else listed will be getting worse as the ailing economy catches up. I have had gas stolen at WalMart in Roanoke and did file a complaint with the police office in Roanoke on Hwy 114.
- Some roads barely have enough capacity to keep up with demands.
- I feel we have the problems that come with living in small town (yet near larger towns) I feel we may have more drug and alcohol problems

than some but not a real problem. %'s of problems are less than Denton, Lewisville, Flower Mound, Roanoke and other small towns in our area. Traffic will become a problem in the future.

- traffic is only a problem when the train stops and blocks the drive into the intermediate school..
- Traffic-Morning turns onto 377 from east west streets
- School time driving on 377 a little scary in the mornings with no turn lane to Intermediate school. Trying to left onto 377 from any westbound road is almost impossible.
- Other than the occasional speeder (usually teens) in our addition, speed limit is 20 rarely see less than 30, higher for non-residents. Argyle is a very well protected town.
- I have neighbors whose cars have been vandalized. Two of our tires were split on the same day and vehicle, but we weren't sure it was mischief. Wheels have been stolen down the block.
- I am aware of these factors because I work in **Law Enforcement** and my husband is **a Police Chief**. I am very aware that crime is everywhere. \*
- some roads are just terrible and access to/from 377 at school zone times is sometimes bad
- relative to country club road.

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## 7 How would you rate your overall level of satisfaction with the Argyle Police Department?

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- So far so good. Chief Tackett is an asset to the town and police force.
- I believe y'all are part of the reason why we have a safe little town with minor little things here and there. Keep up the good work. Seeing you is knowing you are there.
- I think the police have been very pro active which has kept crime down. I also like the fact that they patrol our roads and keep speeding and reckless driving down. Keep up the good work.
- I just wish we could have some police assistance with traffic going into and leaving the High School. Here we have relatively inexperienced drivers, usually stressed about getting to school, trying to navigate on a busy Hwy.
- Cordial and conscientious with the limited times I have communicated with the officers
- My personal experience is at my place of employment which the patrolmen watch carefully since it is open after dark. I also see patrols in Johnson Acres during the day.
- I trust the leadership of Chief Tackett and Capt. Temple and know our officers are dedicated, well trained and motivated to do a good job.
- Early morning (4-7) I never see an patrol officer except sitting on I35W waiting for speeders.
- Feel they are doing the best they can, with the budget they use. This is not a large city and although we do not have children, the schools squeeze a large portion of our taxes every year. The fire department and the police could use some of this budget, but the residents will be hurting from the economy as well. Sorry.
- They seem pre-occupied with sitting on roads looking for people to give citations to. In all fairness, this seems to happen in many other small towns in this area.
- The few times I had called, the police would not do anything. One was an accident that almost took out my fence. Another was for a large trailer parked on the property across the street from me. Nothing was done.
- My only problem was when the chief gave me a ticket (speeding - which I was, but less than 10 over) and I was hurrying home because my husband was dying - he died the next day.
- I especially like that Chief Tackett is involved, available and present in our community at lots of events.
- I always say the best thing about living in Argyle is the police force!
- We have used the vacation/close watch forms. Have heard from neighbors that the police are very visible when we are away. I read the local paper and take great interest in the police logs.
- Although many feel the evacuation in October with the Klonce incident wasn't necessary I am impressed that they took that much caution in making sure every one was safe.
- Everyone is courteous and professional
- always seem to be very visible which is great

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## 8 How does the Argyle Police Department rate on the following?

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### Customer service

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Timeliness of responding

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Professionalism

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Quality of service

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Understanding of your needs

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- have not been here that long
- i have no idea so i can not comment
- I have no experience relative to items not marked
- I have not had to interact with the police in any way since moving to Argyle in 2005.
- My contacts have always been very good and they have always been very responsive to my needs.
- Every time I've needed the police, they were prompt, and professional. I feel very fortunate to have such a well run dept.
- It's rare that we call or stop by the office (maybe once a year). Everyone is always very friendly, courteous, and willing to help.
- My contact thru my employment indicates a good understanding of the needs of the local community.
- No direct contact to the police in an emergency. When you call 911, it has to go thru Denton Sheriff's office. (Once I was asked, "Where's Argyle? Are you sure it is in Denton County?")
- Have not had any contact
- Never had any direct contact.
- Several officers on the force lack necessary interpersonal skills to communicate effectively. However, others have been exceptional.
- Unknown to me my neighbor had accidentally hit a mailbox and was standing next to a PC in her drive I drove in on my way to my house to see if she was alright. The lady has a not good health history, so was worried that she was injured. I did not get out of my car, but asked my neighbor if she was ok, did she need me to stay. The PC was aggressive and pointing to me, to Leave the drive and Back Away. I asked my friend again and he was even more aggressive in his manner. A bit over the top.
- Have not used them and cannot rate them...
- It's not just the police dept. The whole attitude of the Town is to do nothing about any problems.
- Normally timeliness is good, however it can also be very bad if no one is around. I also needed help with my husband and could not reach any fire or police personell to help.
- Have never had any dealings with police - not even for speeding! :)
- I'm proud of our police and fire departments, and brag on them often.

- The Police Officers that I have dealt with have always been professional and courteous. I greatly appreciate all of their efforts towards keeping Argyle a safe place to live and work.
- We have not personally had an occasion to interact with officers face to face in our community but have interacted with them at events in other communities and listened to what others have said about Argyle PD and have not heard a bad word and that is rare.

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## 9 How does the Argyle Police Department rate in comparison to other police departments you have come in contact with?

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- much more involved
- Level of comparison is affected by size of departments and/or communities being compared. Much different level of available resources between departments.
- I have only accompanied my daughter to pay a ticket. The city hall clerk was very nice and polite and helpful.
- Friendly AND involved in the community. Convey a genuine concern for Argyle residents.
- Small town policing is hard to maintain at a consistent and fair level. It's easy for "the good ole boy" mentality to set in. The professionalism of our force is far beyond that of other small towns I have lived in. The integrity of our force is beyond comparison.
- We are a "small town" and I feel very comfortable with our police dept.
- We came from a much larger town in Indiana. Police response there could be measured in hours, and any conversation with police seemed to have been an inconvenience to them. In talking with any Argyle officer, or office personnel, we are made to feel important and feel that there is true concern about our well being and safety.
- I live in a big city and it is impossible to have the same level of service provided in a big city. Because we are a small town, the police officers take pride in knowing the residents & kids. I love the fact they spend several volunteer hours and money to keep kids off drugs and out of trouble.
- Fortunately, I have had almost no contact with police (other than speeding) during my lifetime.
- bit more personal, which is great

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## 11 What single issue should we improve on?

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- Within budget constraints, the more visibility of officers would be a deterrent to crime.
  - protecting the homeowner and their property. more drive-bys or presence. help argyle homeowners develop a block watch committee or something.
  - I'm completely satisfied.
  - Facility
  - Can always strive to be as responsive as possible to the citizens by neighborhood patrols and other measures of visibility by officers and dept.
  - I have no experience relative to this question
  - Enforcing traffic laws,
  - Perhaps making yourself more visible in the more "rural", spread apart areas. Along Hickory Hill, Gibbons, Harpool etc.
  - I don't have any problems.
  - better traffic management near the schools - maybe a light - just nuts crossing 377 during daylight hours - 377 & frenchtown is a hazzard also - have seen and reported several accidents there
  - more neighborhood patrols. Stay off the ticketing on the interstate. Take care of the community first
  - Controlling speeding on rural roads, like Gibbons
  - You are doing a WONDERFUL job!
  - 1. Traffic safety on Hwy 377 in and out of the High School before and after school.  
  
2. Teen-age drinking and drug abuse. Parent sponsored parties that allow this activity.
  - More visibility through neighborhoods. It's been a while since I've seen any one driving through our neighborhood. That doesn't mean no one is driving by, we just used to notice them more.
  - traffic flow in highly congested areas of construction during peak working rush hours
  - Not sure. I haven't dealt too much with them directly.
  - A petty one, however... The speed limit signs at the school at Crawford rd. are timed wrong, and inadequate. East bound is okay except the light is timed wrong. West bound school zone only starts at the driveway and never ends. I don't believe the west bound light over the 30 mph sign flashes at all. The speed monitor only adds to the confusion.
  - Patrol more, stop sitting just on the hope of catching a speeder.
  - Communicating the scope and breadth of your activities; and the success of your programs. Include cost effectiveness info..
- As a citizen, I expect you to be there Quickly when I Need you, give ME a break when you catch me doing something stupid, and be Very efficient with My Tax money. The customer is Not always Right, but we Think we are.
- Speeding on 377 and 407. Traffic violations at 407/35 intersection

- Speeding
- It's a matter of training and understanding that the role of the officer is to protect and serve, not to "cop and attitude." Please forgive the pun.
- Better relationship with the school district.
- Speeding on 377, with all the schools it is only a matter of time before an accident happens. Public image always needs work.
- Take action to enforce town policies.
- Keep up the good work!
- watch out for the "speed demons"
- Not sure
- Continue to keep avenues of communication open.....Neighborhood meetings are a great idea..keep it up
- Too aggressive with tickets.
- With the population and commercial growth, the police department should have a real visible police station which reflects a professional environment where residents can talk to the police department confidentially. The police department's building should reflect this status and not look or feel like "Mayberry"
- Teenage drivers
- Speeding on 377 and Crawford Road
- Closer watch on speeding in the Rolling Acres addition.
- Ease of access to your offices.
- Random visits to High School to visit with Principal to catch the attention of some students that steal and mess with drugs.
- None
- It is hard for citizen to see areas of weakness when we see unified efforts to keep Argyle a safe place to live and work. I would say internal auditors would be better qualified to point out areas of improvement.
- Maybe you can only enforce the law---but not being able to shoot a 22 rifle at possums squirrels armadillos etc in my own backyard is my peeve.  
I understand not using a high powered army weapon---but i have heard even a high powered pellet gun is against the law.
- Keep up the good work on dealing with traffic issues on Hwy 377.
- Probably need to increase officers as the Town continues to grow and visibility always is a comfort to citizens but I am sure that this is being addressed by our Town Manager and Police Chief as funding allows.
- Friendliness inside the city hall when a citizen walks in the building. They should be greeted with a warm hello and smile. After all, this is Argyle.
- Speeding on country club road.

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## 12 What single issue is the Argyle Police Department best at?

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- getting involved in the community - i have lived n argyle for 6 months and there have been several events where the argyle police have been a part of. great to see.
- Friendliness and understanding attitude with the students.
- Monitoring traffic situations
- Proactive crime prevention activities
- Being friendly and professional.
- I have no experience relative to this question
- You help to keep our town a safe place to live.
- Traffic patrol and responsiveness to residence request.
- looking out for our kids
- Being integrated into and knowing the Argyle community.
- Making me feel safe
- Routine traffic violations
- professionalism
- community relations
- Communication with residents and media.
- Keeping us updated on new concerns in the area through the newsletter.
- Being a part of the community. Active participation and very friendly officers. On several occasions when the fire department EMS came to assist a police officer was there, either right before, along with or right behind. The chief is present and visible at meetings and city activities.
- Recognizing residents and protecting businesses. My son works at a restaurant. He tells me there are many times at or after closing, someone comes by to make sure everything is OK.
- We often see the police driving the neighborhood and that presence is very appreciated
- WE enjoy a safe community. That suggests you are doing your job well.  
In this regard, no news is good news. Thus, you must tell us how you are serving us.
- Quick response.
- Hiring young officers with a chip on their shoulder.
- Communicating with the community.
- Always being able to help in some way. Anytime I have dropped in looking for information or help with something, they have been helpful and non dismissive. I like being treated like I am a person.
- Patrolling main roads.
- Patrolling to keep our streets and neighborhood safe.
- being visible on campus
- I think our department has the right perspective for a small town

- police force.
- Our PD continues thru it's professionalism to earn the respect and trust of our citizens
  - Making its presence known around the town.
  - Community involvement
  - Responding quickly
  - Communication
  - With the kids
  - Regular neighborhood patrol
  - Keeping every one safe! Visibility on the side streets and back roads, I feel, have a lot to do with our low crime rate.
  - Being involved with the community
  - I appreciate their presence at sporting events.
  - Being visible in the community
  - Crime Control & Drug Awareness
  - We have an excellent chief. He may not be a Rhodes scholar but he has common sense. He is a very good role model for his staff,
  - Supporting the area schools and community events
  - Making the best of available resources.
  - Patrolling the neighborhoods.
  - visibility and community activities
  - Handling the troubles in a fair manner.

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## 13 Do you have any suggestions for improvement?

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- Continued community support
- No
- Keep working hard.
- I have no experience relative to this question
- Interact with the citizens more,
- Not really.
- Continue showing yourselves all over Argyle, so the bad guys will stay away.
- see #11
- No. You do a positively wonderful job!
- 1. Station an officer at Cook St. and the N. entrance of the High School 15 min. before school starts and 15 min. after. Perhaps an officer in the parking lot during dismissal.  
2. Have some public service forums at the HS regarding underage drinking and the consequences of adults facilitating this.
- Keep up the great work.
- No
- As part of your In-Service training, think about periodic citizen feedback sessions—with the street officers included. They should be structured and facilitated sessions, with a mixture of citizens. You will get info., and can build a core of supporters. If I can help, let me know.
- Although this may not be in the departments area of control, posted speeds on major back road arteries should be re-evaluated. Consider that changing 377 from 45 to 50 through Argyle, took our town off the national speed trap database.
- Keep on Keeping On.
- I should not have to put up with a business running in residential neighborhood, with the hired help arriving at 5:00 am. and all of the strangers.
- No
- Have more community sponsored events and citizen programs such as crime watch programs, internet safety, bicycle safety, crime tips, presentations on the latest ideas and trends in both property crimes and crimes against persons and how to prevent those types of crimes in the community, and ID program such as fingerprinting especially children.
- None
- keep up the good work. you are much appreciated
- 1) Maybe have a local method of signing up for the Texas H.E.A.T.  
  
2) Police conducted concealed carry classes. (not free, pay to sign up..). Who better to teach?
- None

- Continue to work with local businesses & school officials to reach at risk kids.
- Let some of Tackitt's friendliness and cheerful attitude rub off on some of his officers.  
What happened to the speed trailer --- i never see it on the streets anymore  
What happened to the K-9 unit---Didn't we spend lots of money on dog , training etc
- Not at this time.
- More citations on country club road.